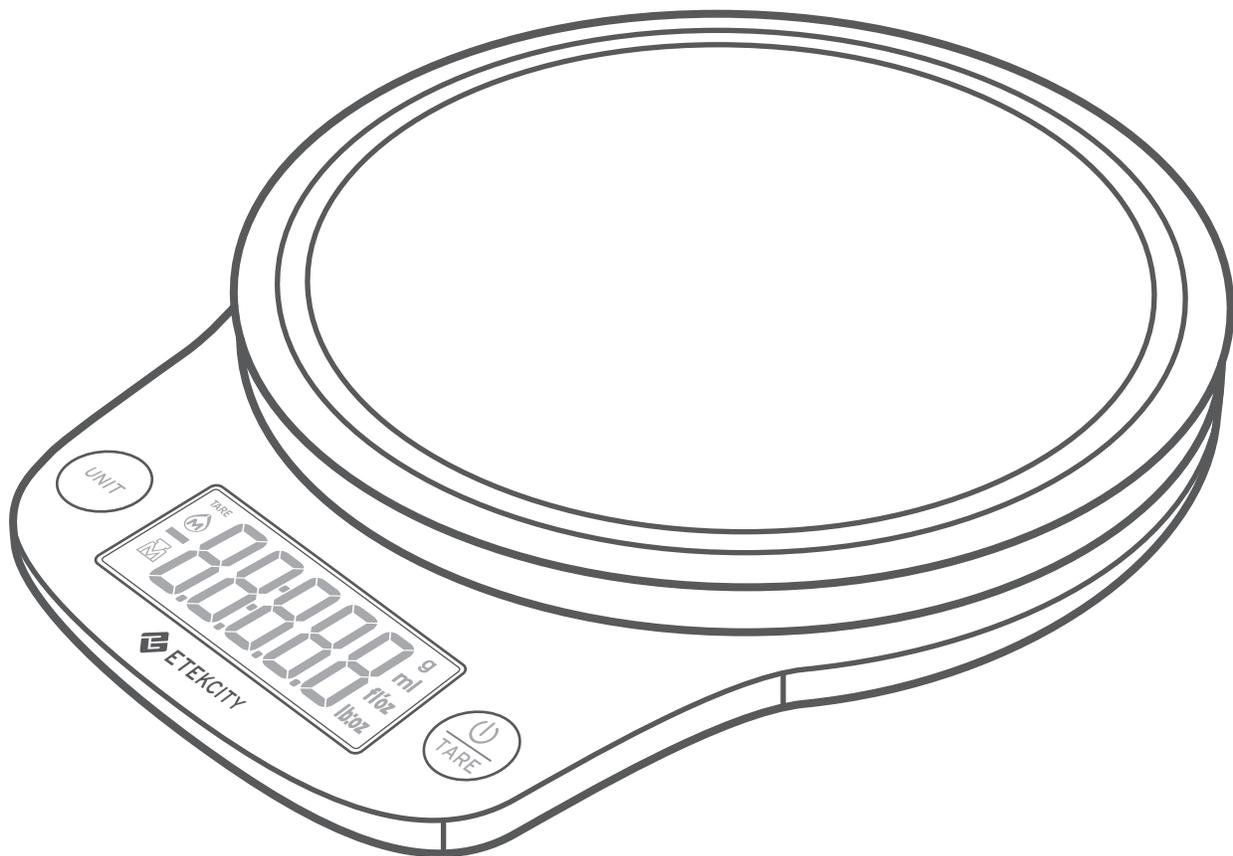




# Digital Kitchen Scale

**Model:** EK9000

## User Manual



### Questions or Concerns?

Mon-Fri, 9:00 am-5:00 pm PST/PDT  
support@etekcity.com • (855) 686-3835

## Thank you for purchasing the Digital Kitchen Scale by Etekcitizens.

If you have any questions or concerns, please reach out to our helpful Customer Support Team at **support@etekcity.com**. We hope you enjoy your new kitchen scale!

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# Package Contents

- 1 x Digital Kitchen Scale
- 2 x 1.5V AAA Batteries (Pre-Installed)
- 1 x Quick Start Guide

# Specifications

<b>Weight Capacity</b>	176 oz / 11 lb / 5000 g / 5000 mL
<b>Units</b>	oz / lb:oz / g / ml (water/milk) / fl'oz (water/milk)
<b>Auto-Off</b>	120 seconds
<b>Battery</b>	2 x 1.5V AAA Batteries (Pre-Installed)
<b>Dimensions</b>	8.3 x 6.4 x 1.3 in / 21 x 16.3 x 3.2 cm

# Increments

<b>Measurement Unit</b>	<b>Item Weight</b>	<b>Increment</b>
<b>g</b>	< 1000 g	0.1 g
	1000-5000 g	1 g
<b>oz</b>	< 35 oz	0.01 oz
	35-176 oz	0.05 oz

# Important Safety Information

**To avoid damage to this scale, please read and follow all instructions and safety guidelines in this manual.**

## Scale

- **Do not** exceed the 11 lb / 5000 g weight capacity, as this will damage the scale. An error indicator will appear on the LCD display if the limit is exceeded.
- **Do not** immerse the scale in water or any liquid. If liquid is spilled on the digital display or buttons, immediately wipe the scale dry with a soft cloth to avoid internal damage.
- Handle with care. This scale is not intended for commercial or heavy-duty use.
- Keep the scale in a cool, dry place. Avoid exposure to damp environments or extreme temperatures.
- Household use **only**.

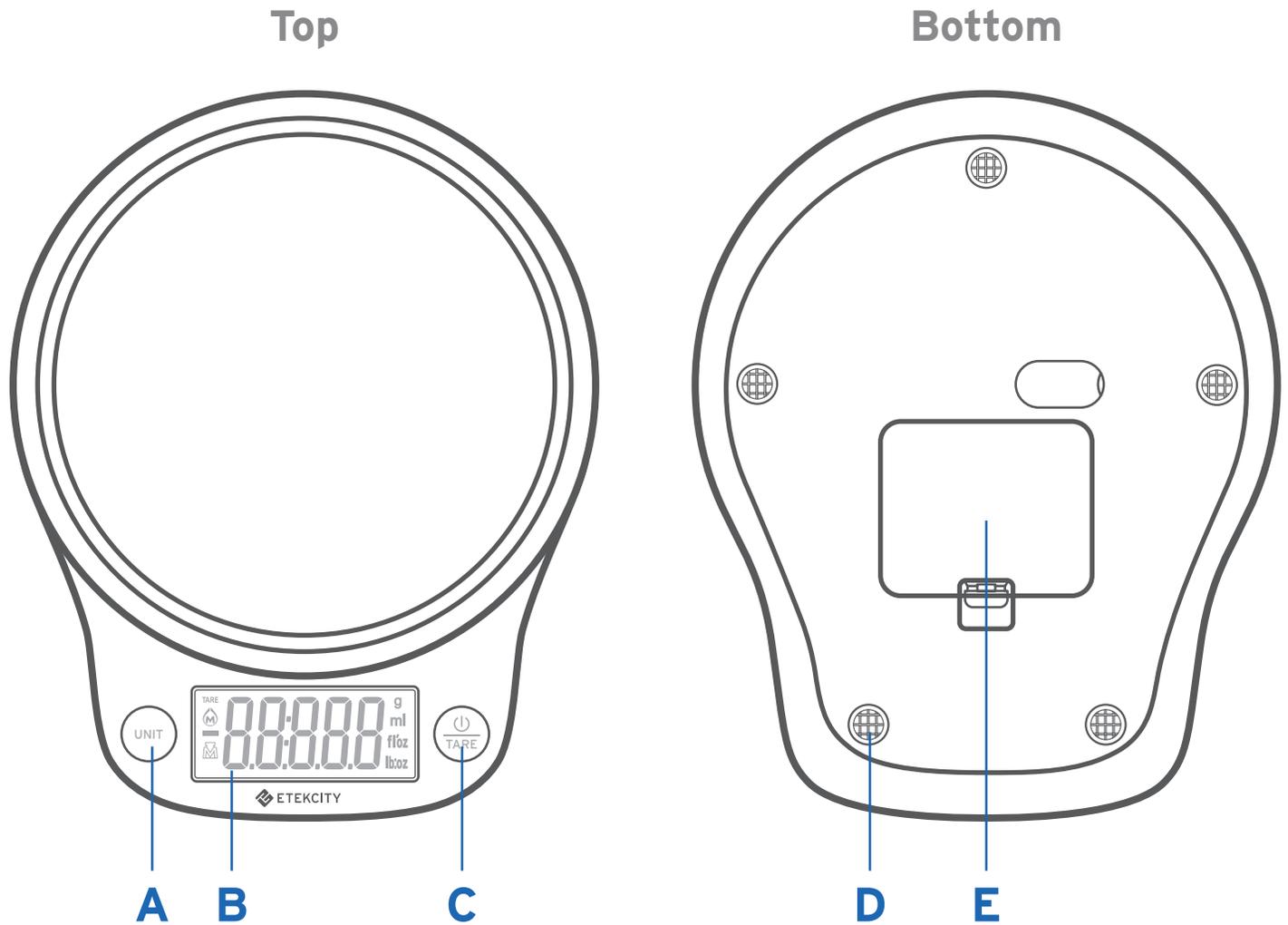
## Batteries

- **Do not** mix new and old batteries.
- If the low battery indicator “” appears on the display, replace the batteries.
- If the scale is not in use for an extended period of time, remove the batteries to conserve battery life and extend the lifetime of the scale.

**SAVE THESE INSTRUCTIONS**

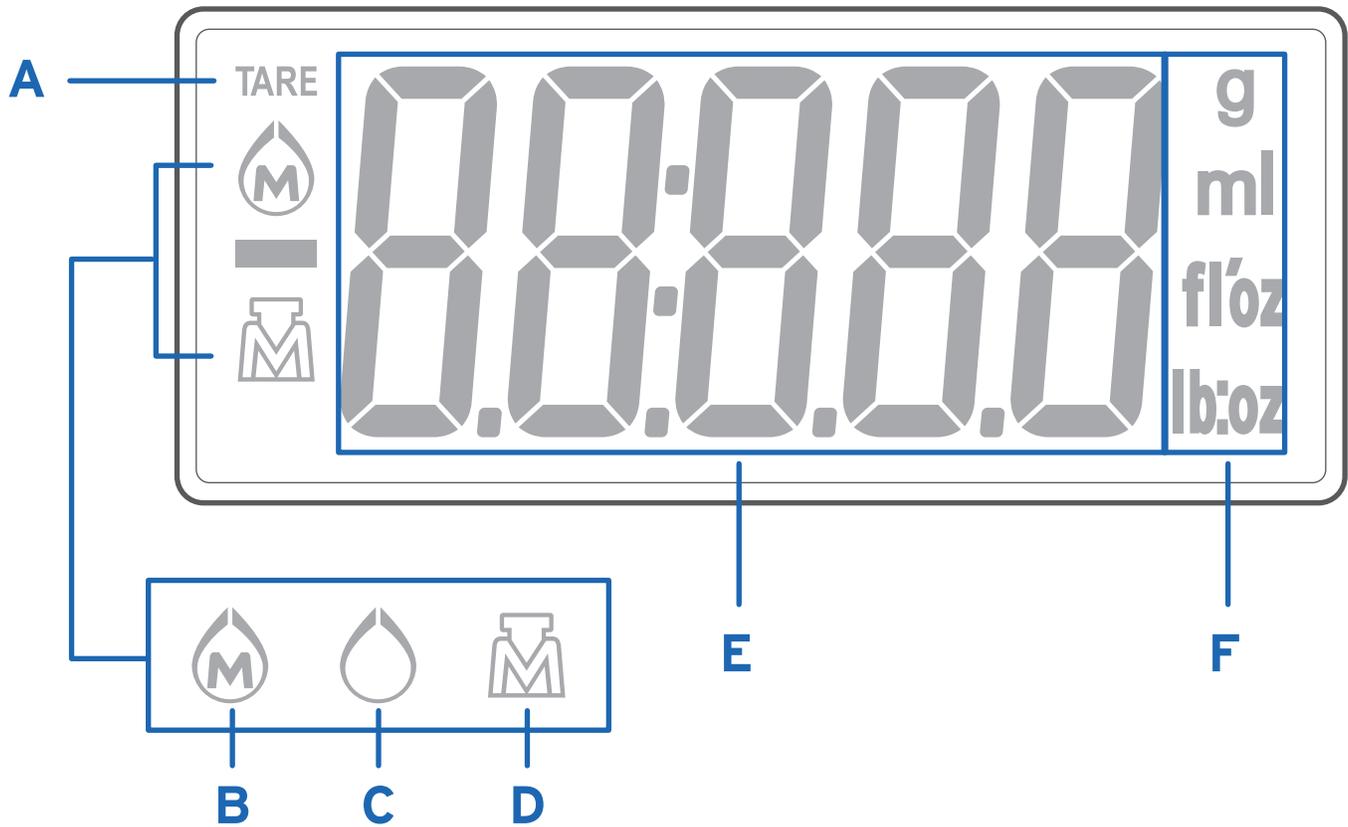


# Function Diagram



- A.** Unit Selection Button
- B.** LCD Display
- C.** Power/Tare Button
- D.** Anti-Skid Pads
- E.** Battery Compartment

# LCD Display



- A.** Tare Mode
- B.** Milk
- C.** Water (Liquid)
- D.** Solids
- E.** Weight Value
- F.** Measurement Unit

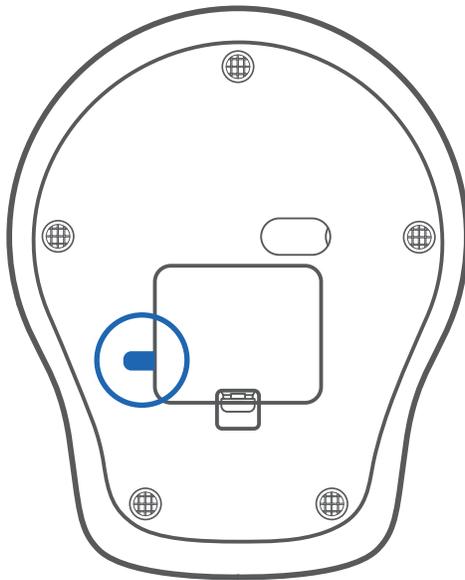
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## Before First Use

The batteries are pre-installed in the scale.

1. Open the battery compartment on the underside of the scale.
2. Remove the plastic strip from the battery compartment. [*Figure 1.1*]
3. Replace the battery compartment cover.
4. Turn the scale over again and place on a hard, dry, flat surface.
5. Press  to turn on the scale.



*Figure 1.1*



# Using Your Scale

## Note:

- For accurate results, **always** place the scale on a hard, dry, flat surface, and keep the scale away from dirt, dust, vibrations, wind, air currents, and electromagnetic interference.
- When you turn on the scale, choose units, or use the Tare function, wait for the display to read "000" before measuring.

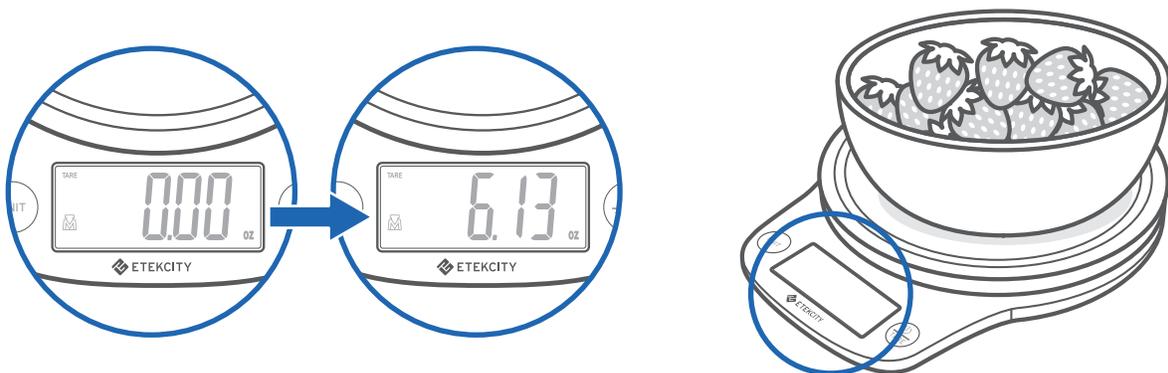
## General Operation

1. Place the scale on a hard, dry, flat surface.
2. Press  to turn on the scale. Make sure the display reads "000". Press **UNIT** to select your desired measuring unit, which will show on the right of the display.
3. Place your item on the scale.
4. Wait for the reading on the display to stabilize.

## Zero / Tare Function

When you measure items inside a container, you can use the Tare function to remove the container's weight from the final measurement.

1. Press  to turn on the scale. Make sure the display reads "000". If the screen does not display "000" automatically, press  to auto-adjust to zero.
2. Place the container on the center of the scale.
3. Wait for the reading on the display to stabilize. The display will show the container's weight.
4. Press  to tare the weight of the container. The screen should now display "000".
5. Place the liquid or items into the container. The scale will measure the contents without including the weight of the container. [*Figure 2.1*]
6. When you're done, reset the scale by removing all weight and pressing  again.



*Figure 2.1*

## Unit Conversion

To change the unit of measurement, press **UNIT** until the display shows the desired unit of measurement.

## Automatic Power Off

To save battery power, the scale will automatically power off after 120 seconds of inactivity.

## Manual Power Off

Press and hold  for 2 seconds to turn off the scale.



# Replacing the Batteries

1. Turn the scale over and open the battery compartment.
2. Take out the used batteries and replace them with 2 new 1.5V AAA batteries.
3. Replace the battery compartment cover.



# Troubleshooting

Problem	Possible Solution
Scale does not turn on.	Open the battery compartment and remove the plastic strip.
	Replace the batteries (see page 13).
	Make sure the batteries are inserted under the correct polarity as marked in the battery compartment.
Reading is inaccurate.	Place the scale on a hard, dry, flat surface, and keep the scale away from dirt, dust, vibrations, wind, air currents, and electromagnetic interference.
	Make sure the screen displays “ 000 ” before measuring (see <b>Zero / Tare Function</b> , page 11).
	Remove the batteries for 45 seconds, then replace them to reset the scale.

Problem	Possible Solution
Display shows "Err"	Item is too heavy. Remove item from scale to protect its weight sensors. Use a different scale with a higher weight range.
Display shows "LO"	Battery power is low. Replace the batteries (see page 13).

**If your problem is not listed,** please contact **Customer Support** (see page 18).



# Warranty Information

<b>Product</b>	Digital Kitchen Scale
<b>Model</b>	EK9000
<b>Default Warranty Period</b>	1 year
<i>For your own reference, we strongly recommend that you record your order ID and date of purchase.</i>	

## Terms & Policy

Etekcitey Corporation warrants all products to be of the highest quality in material, craftsmanship, and service, effective from the date of purchase to the end of the warranty period.

Etekcitey Corporation will replace any product found to be defective due to manufacturer flaws based on eligibility. Refunds are available within the first 30 days of purchase. Refunds are only available to the original purchaser of the product. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use for which the product is not intended. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Etekcitey Corporation is not responsible in any way for any damages, losses, or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety or use warnings included in the product packaging and manual.

## **This warranty does not apply to the following:**

- Damage due to abuse, accident, alteration, misuse, tampering, or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Etekcitey Corporation and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

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### **Additional 1-Year Warranty**

You can extend your 1-year warranty by an additional year. Log onto **[www.etekcity.com/warranty](http://www.etekcity.com/warranty)** to register your new product for the extended warranty.

Please fill out all required fields and include your order ID, place of purchase, and purchase date, if applicable.

### **Defective Products & Returns**

If you discover your product is defective within the specified warranty period, please contact Customer Support via **[support@etekcity.com](mailto:support@etekcity.com)** with a copy of your invoice and order ID. **DO NOT** dispose of your product before contacting us. Once our Customer Support Team has approved your request, please return the product with a copy of the invoice and order ID.

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# Customer Support

If you have any questions or concerns about your new product, please contact our helpful Customer Support Team.

## **Etekcity Corporation**

1202 N. Miller St., Suite A  
Anaheim, CA 92806

**Email:** support@etekcity.com

**Toll-Free:** (855) 686-3835

## **Support Hours**

Mon-Fri, 9:00 am-5:00 pm PST/PDT

*\*Please have your invoice and order ID ready before contacting Customer Support.*

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