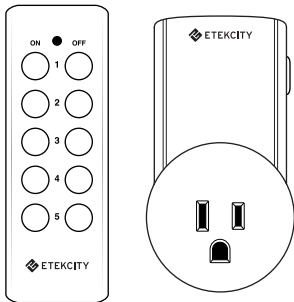




## Zap 5LX-S

Model No.: BH9938U-5-2



### Questions or Concerns?

(855) 686-3835

[support@etekcity.com](mailto:support@etekcity.com)

## Thank You.

Thank you for purchasing the Zap 5LX-S Remote Outlet Switch by Etekcity. We are dedicated to providing our customers with quality products for building a better living. Should you have any questions or concerns about using your new product, feel free to reach out to our helpful customer support team at (855) 686-3835 or by email at [support@etekcity.com](mailto:support@etekcity.com). We hope you enjoy your new product!



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## Safety Information

**IMPORTANT:** Please read, understand, and comply with all of the instructions provided in this manual before using this device. Failure to comply with the instructions given in this manual and/or using the device in ways other than the ones mentioned herein may result in physical harm and/or damage to the device.

### Important Safety Information

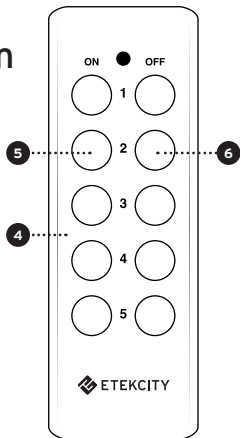
- The wireless range may be shortened by other electronic devices, appliances, walls, and other physical barriers.
- The outlets are intended for indoor use only.
- Avoid exposing to high-temperature sources, direct sunlight, or exposure to moisture.
- **DO NOT** exceed the maximum load current of 10A (approximately 1200W).

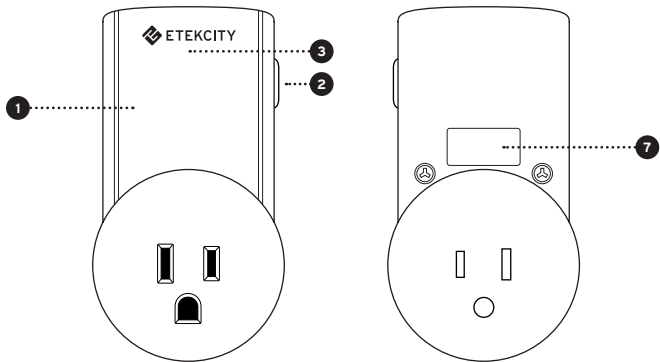
- **DO NOT** use appliances such as refrigerators, air conditioning units, and washing machines with the outlets. Such appliances exceed the maximum load current of 10A (1200W).
- Keep out of reach of children.
- The outlets are best used in areas with proper air circulation.
- When cleaning, use a dry cleaning cloth to wipe the outlet and remote surfaces.
- For your safety, make sure the batteries within the remotes are correctly installed before use.
- **DO NOT** dispose any part of this product in a fire.
- The remote is not compatible with rechargeable batteries.
- This device is not intended for use in areas with high humidity, such as bathrooms.
- For best performance, regularly change the batteries in the remote controls.
- If the remote is not in use for an extended period of time, remove batteries.
- Discard all parts of this products in accordance with local environmental regulations. Do not dispose in regular household waste.
- These outlets are not compatible with the ZAP 3VX remote outlets.



## Function Diagram

1. Outlet
2. Power / Program Button
3. Outlet Indicator Light
4. Remote Control
5. On Buttons
6. Off Buttons
7. Outlet Number



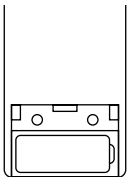




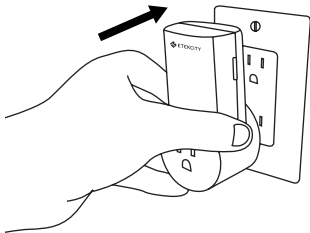
## Operation

The outlets are pre-programmed for immediate use, but the configuration can be customized to meet your needs.

1. Install one 12V/23A battery to each remote control.

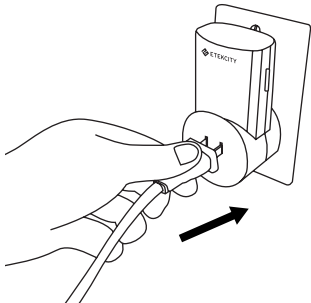


2. Plug each outlet into a powered socket.

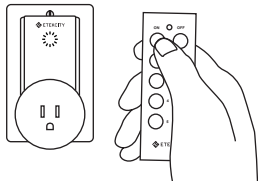




3. Plug an appliance into each outlet. Keep the appliance switch to 'ON' in order to allow the outlet to control the device.



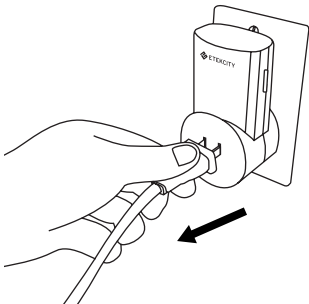
4. Press the 'ON' or 'OFF' button for the corresponding number on remote. The indicator light on the corresponding outlet will turn on, confirming that the outlet is now in use.



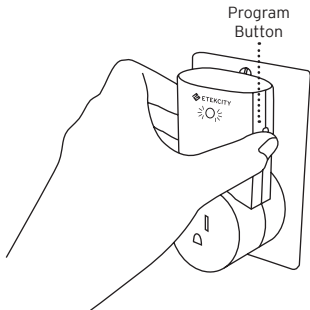
**NOTE:** The outlet number can be found on the back of each outlet in the following format from 1 to 5: xxxx-1, xxxx-2, etc.

## Re-programming an Outlet

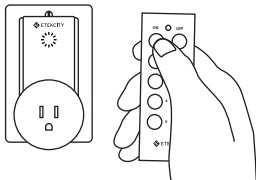
1. Unplug device from outlet.



2. Press and hold programming button until indicator light starts to blink.

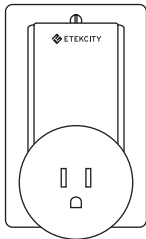


3. Release program button, press the "ON" or "OFF" button for the desired number on the remote



4. Pairing is successful when indicator light stops blinking.

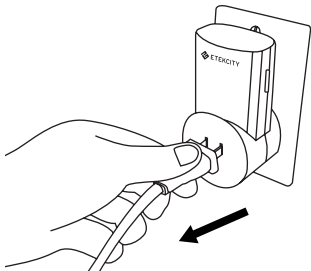
**NOTE:** You may repeat the re-programming steps to assign up to 10 outlets to a single number to simultaneously control multiple devices with a single click.



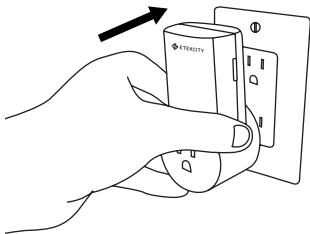
## Resetting an Outlet

To remove an outlet from all remote control pairings:

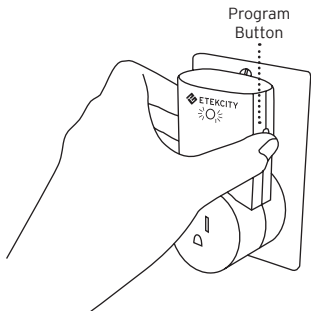
1. Unplug any devices connected to the remote outlet.



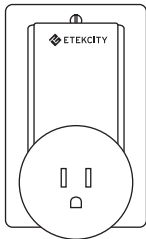
2. Remove the outlet from the power socket.



3. Press and hold the program button.
4. Plug outlet back into power socket while continuing to hold program button.



5. Hold the program button for approximately 5 seconds until the LED indicator begins to flash.
6. Program reset will be complete when the indicator light stops blinking.





## Specifications

|                         |                       |
|-------------------------|-----------------------|
| Voltage:                | 120V ~ 60 Hz          |
| Maximum Current:        | 10A                   |
| Maximum Power:          | 1200W                 |
| Transmission Frequency: | 433.92 MHz            |
| Remote Battery Power:   | 12V (23A)             |
| Remote Control Range:   | 100 feet (30 meters)* |
| Operating Temperature:  | 32°~95°F (0°~35°C)    |
| Storage Temperature:    | -4°~167°F (-4°~75°C)  |

## Package Contents

5 x Remote Outlet Switch  
2 x Remote Control  
2 x 12V/23A Batteries  
1 x User Manual

**\*NOTE:** The wireless range may be shortened by other electronic devices, appliances, walls, and other physical barriers.



## Troubleshooting

| Issue                                      | Solution  |
|--|---|
| Outlet is unresponsive to remote commands. | Replace the remote batteries with new 12V 23A batteries. Low battery power may decrease readable wireless remote range.                     |
|  | Make sure the outlet and device are properly connected and powered on.  |
|  | Make sure that the outlet is placed in an area with proper air circulation without overheating.   |
|  | Make sure the maximum load current of 10A (approximately 1200W) isn't being exceeded. If so, unplug the device from the outlet immediately. |
|  | If the outlet is still unresponsive, refer to the "Resetting" and "Reprogramming" sections in the manual.                                   |



# Warranty

## TERMS & POLICY

Etekcitec warrants all products to be of the highest quality in material, craftsmanship and service for a minimum of 1 year, effective from the date of purchase. Warranty lengths may vary between product categories. For specific warranty terms, please refer to your product's listing page or operation manual.

Under the limited warranty, Etekcitec will replace or refund any product found to be defective due

to manufacturer flaws based on eligibility. This warranty extends only to personal use and does not extend to any product that has been used for commercial use, rental use, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product.

This warranty is non-transferrable. Etekcitec is not responsible in any way for any damages, losses or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety, use, or warnings included in the product packaging and manual.



Etekcity and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed above and in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Should your product prove defective within the specified warranty period, please return the defective unit in its original packaging with (1) an original copy of the invoice, (2) your order confirmation number, (3) and your warranty ID number.

### **EXCEPTIONS AND EXCLUSIONS**

- Damage due to abuse, accident, alteration, misuse, tampering or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

To receive a valid warranty ID number, sign into your Etekcity customer account at **www.etekcity.com** (If you ordered your product through Amazon, Ebay or Walmart, create an account at [www.etekcity.com](http://www.etekcity.com) in order to retrieve your warranty ID). At the top of the warranty page, type in your order number located in your order invoice to retrieve your warranty ID number. Your warranty ID number will then be sent to your email for your records. If deemed defective, your product will be replaced or refunded at no charge to you.

Date of Purchase: \_\_\_\_\_

Place of Purchase: \_\_\_\_\_

Order Number: \_\_\_\_\_

Warranty ID: \_\_\_\_\_



## Customer Support

Should you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is ours!

### **CUSTOMER SUPPORT**

Etekcite Corporation  
1202 N Miller St. Suite A  
Anaheim, CA 92806

Toll-Free: (855) 686-3835  
Fax: (657) 202-1693  
Local: (657) 500-1872  
Email: [support@etekcity.com](mailto:support@etekcity.com)

### **SUPPORT HOURS**

Monday - Friday: 9:00 am - 5:00  
pm PST

*\*Please have your order  
confirmation number ready before  
contacting customer support.*



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