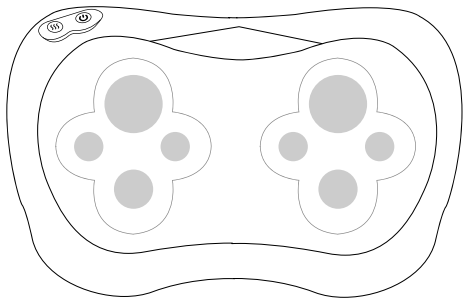




## Shiatsu Massager

Model No.: EM-SH7



## **Thank You.**

Thank you for purchasing the Shiatsu Massager by Etekcity. We are dedicated to providing our customers with quality products for building a better living. Should you have any questions or concerns about using your new product, feel free to reach out to our helpful customer support team at (855) 686-3835 or by email at [support@etekcity.com](mailto:support@etekcity.com). We hope you enjoy your new product!

## Package Contents

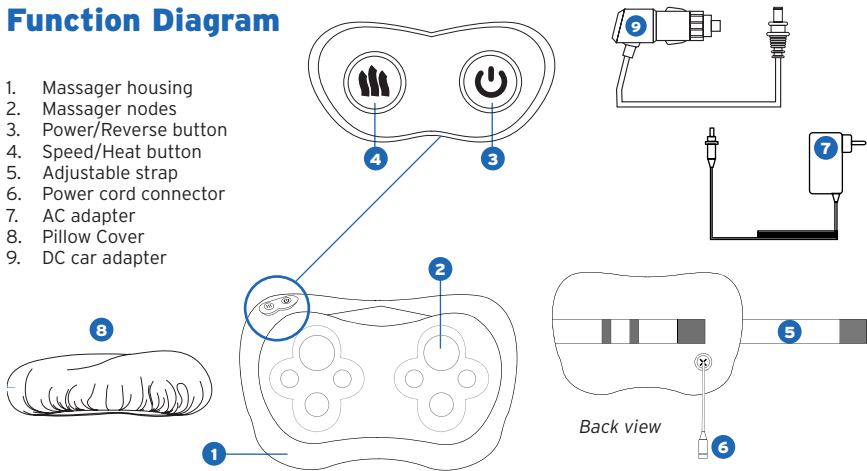
- 1 x Shiatsu massager
- 1 x AC adapter
- 1 x Pillow cover
- 1 x DC car adapter
- 1 x User manual

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# Function Diagram

1. Massager housing
2. Massager nodes
3. Power/Reverse button
4. Speed/Heat button
5. Adjustable strap
6. Power cord connector
7. AC adapter
8. Pillow Cover
9. DC car adapter



## Safety Information

**IMPORTANT:** Please read and comply with all of the instructions and warnings provided in this manual before using the product. Failure to comply with the instructions and warnings provided herein may result in inaccurate results and/or damage to the product itself.

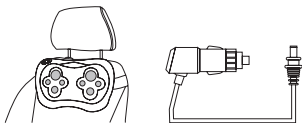
- **DO NOT** immerse the massager in water or any other liquids.
- **DO NOT** use the device in wet or moist conditions.
- **DO NOT** operate the device if the power cord or AC adapter is damaged.
- Keep power cord and AC adapter away from heated surfaces.
- **DO NOT** use the massager under a blanket or pillow; excessive heating may occur and can possibly cause fire, electric shock, or injury.
- **DO NOT** use the massager in bed or while sleeping.
- **DO NOT** use outdoors.
- **DO NOT** stand or sit on the massager.
- **DO NOT** use metal pins or fasteners with this appliance.
- Always unplug the massager when not in use.
- Adult supervision is necessary when the device is being used near or by children.
- **DO NOT** use this product directly on swollen or inflamed areas.
- **DO NOT** use this product for more than 20 minutes at a time.
- Extensive use of the warming function may overheat the massager and shorten its life span. If the massager overheats, discontinue use and allow it to completely cool before resuming use.

- To reduce the risk of electric shock, **DO NOT** remove the housing cover.
- Any individual who is pregnant, has a pacemaker, suffers from diabetes, phlebitis, and/or thrombosis, or is at an increased risk of developing blood clots due to recent surgery, should consult his/her physician before using a massaging device designed for home use.
- **DO NOT** use on an infant or invalid or on a sleeping or unconscious person. Do not use on sensitive skin or on a person with poor blood circulation.

## Set Up

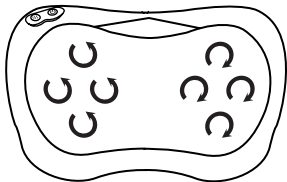
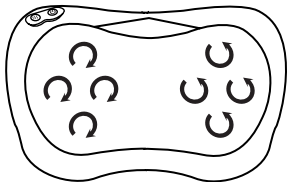
1. Remove the massager and the AC adapter from their packaging.
2. Put the pillow cover over the massager.
3. Attach the massager to an office or desk chair using the adjustable strap; there are three adjustment levels for the strap.
4. Position the massager to your desired level on the chair.
5. Connect the AC adapter to the power cord connector.

**NOTE:** This device can be used in automobiles. Connect the DC car adapter to the power cord connector, then plug the DC car adapter into power outlet in your car.



## Operation

1. Press the Power/Reverse button to turn on the massager with heating. The massage nodes will change direction every 60 seconds.
2. Press the Power/Reverse button to reverse the direction of the massage nodes.
3. Press the Speed/Heat button once to increase or decrease the speed of the massage nodes.
4. Press and hold the Speed/Heat button for 3 seconds to turn on or turn off the warming function in the massager.
5. Press and hold the Power/Reverse button for 3 seconds to turn off the massager.



### NOTE:

- The Device shuts off automatically after 20 minutes.
- It is recommended to leave the device off for at least 30 minutes before the next use.

## Maintenance

1. Unplug the massager, allow the unit to cool before cleaning.
2. Remove the pillow cover, wash and dry it.
3. Wipe down the massager with a dry clean cloth.
4. **DO NOT** immerse the massager in water or liquid detergents.
5. If necessary, wipe down the massager with a clean, damp cloth and dry immediately with a soft, dry cloth.
6. **DO NOT** attempt to repair the massager. Contact customer service if the massager malfunctions or is in need of repair.
7. Store the massager in a cool, dry place away from sharp edges or pointed objects when not in use.

**NOTE:** To reduce the risk of electric shock, **DO NOT** remove the housing cover.

## Specifications

AC Adapter Input	AC 100-240V / 50-60Hz
DC Car Adapter Output	DC 12V
Rated Power	24W
Size	13.3 x 4.3 x 8.6 in (340 x 110 x 220 mm)



# Warranty

## Terms & Policy

Etekciti warrants all products to be of the highest quality in material, craftsmanship and service for a minimum of 1 year, effective from the date of purchase. Warranty lengths may vary between product categories. Etekciti will replace any product found to be defective due to manufacturer flaws based on eligibility; refunds are available within the first 30 days of purchase. This warranty extends only to personal use and does not extend to any product that has been used for commercial, rental, or any other use in which the product is not intended for. There are no warranties other than the warranties expressly set forth with each product. This warranty is non-transferrable. Etekciti is not responsible in any way for any damages, losses or inconveniences caused by equipment failure or by user negligence, abuse, or use noncompliant with the user manual or any additional safety, use, or warnings included in the product packaging and manual.

This warranty does not apply to the following:

- Damage due to abuse, accident, alteration, misuse, tampering or vandalism.
- Improper or inadequate maintenance.
- Damage in return transit.
- Unsupervised use by children under 18 years of age.

Etekciti and its subsidiaries assume no liability for damage caused by the use of the product other than for its intended use or as instructed in the user manual. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights and you may also have other rights which may vary from state to state.

ALL EXPRESSED AND IMPLIED WARRANTIES, INCLUDING THE WARRANTY OF MERCHANTABILITY, ARE LIMITED TO THE PERIOD OF THE LIMITED WARRANTY.

Should your product prove defective within the specified warranty period, please return the defective unit in its original packaging with (1) an original copy of the invoice, (2) your order confirmation number, (3) and your warranty ID number.

To find out more about extending your warranty, visit [www.etekciti.com/warranty](http://www.etekciti.com/warranty) or contact customer support.

Date of Purchase	
Place of Purchase	
Order Number	

# Customer Support

Should you encounter any issues or have any questions regarding your new product, feel free to contact our helpful Customer Support Team. Your satisfaction is our goal!

## Customer Support

Etekcite Corporation  
1202 N. Miller St. Suite A  
Anaheim, CA 92806

Local: (657)500-1872  
Toll Free: (855)686-3835  
Fax: (657)202-1693  
Email: support@etekcity.com

## Support Hours

Monday - Friday:  
9:00 am - 5:00 pm PST

*\*Please have your order confirmation number ready before contacting customer support.*

**Connect with us @Etekcity.**





Scan here to join the community!  
Visit us at **[www.etekcity.com](http://www.etekcity.com)**

